## Bona Lifetime Support

Bona's Lifetime Support concept is designed to give consumers a full range of services and products to keep their floor in the best condition possible throughout its entire lifetime. Rather than just delivering a product, Bona promise to support their customers for many years to come.

The Bona Certified Contractor Program is part of Bona's promise to provide their customers support with professionals who can complete a quality job from quotation to completion.





To find a Bona Certified Contractor in your area please visit **bona.com.au** 

or call 1300 882 806



Put Your Timber Floor in Good Hands







## Why Choose a Bona Certified Contractor?

The Bona Certified Contractor Program (BCCP) is a worldwide initiative from Bona with contractors chosen by invitation only. It's for flooring contractors who prefer to use Bona non-toxic finishes instead of toxic solvent finishes and who demonstrate professionalism in their work practices.

Strict selection criteria into the program gives you confidence that your Bona Certified Contractor is an industry professional who is experienced with Bona product systems and who will complete a quality job in a professional manner from quotation to application.

- Confidence you are dealing with an industry professional
- Invitation only BCC selection process

## Your Timber Floor is in Good Hands

There are many aspects to consider when deciding on the right finish for your floor, including wear resistance, sheen level and on-going maintenance. Your Bona Certified Contractor will discuss what you need from your floor and help determine the best Bona finish system to meet your requirements.

## **Certified Contractor Benefits**

Your Bona Certified Contractor has signed a legal undertaking to abide by the requirements of the BCCP including:

- Demonstrated expert capability in the use of non-toxic Bona finishes
- Use of the complete compatible Bona finish system as specified by Bona
- Provision of information regarding on-going care and maintenance of your Bona finished floor
- BCCP contractors hold current public liability insurance policies of minimum \$5M cover
- BCCP contractors meet relevant state statutory building licence requirements
- Adherence to relevant Workplace health and safety requirements and regulations
- Professional contractors conducting business in a professional manner

